

Drivers Edu. Driving School

Parent & Student Responsibility Agreement

- If a student cannot continue the program after the first day of class for any unforeseen reason, refunds are granted according to Drivers Edu. Driving School refund policy for confirmed occupied and un-occupied seating.
- Requests for refunds must be made in writing to scheduling@driversedu.net no later than the 5th day of the start date of the program. Refunds are pro-rated per the school's policy.
- Students are required to complete the program within 18 weeks according to MDOT regulations. Students failing to complete the course within the MDOT 18-week statute of limitation is permitted to reinstate their account within 3 years of the class start date. A reinstatement fee will be applied.
- A student may not continue to participate in the course if he or she consistently arrives late to class, consistently departs early, or misses more than four (4) days of class. Refunds are granted according to Drivers Edu. Driving School policy.
- Students are completely responsible for paying for any damages caused by their negligence, including defacing, or damaging any classroom furnishings or misplacing their workbook. Destroying property inside or outside the Drivers Edu. location is cause for dismissal from the program with a refund minus cost of repairs consistent with the school's refund policy. (Onsite & BTW Services)

Drivers Edu Driving School assumes no responsibility for students who leave the virtual classroom during classroom session breaks who do not return. Time missed must be made up prior to taking the final exam.

Students must arrive to the location they choose when scheduling their behind the wheel lessons. There is a \$40.00 fee charged for failing to appear for a confirmed behind the wheel appointment. A non-compliance fee will be charged if any of the following occur:

1. Student arrive for a confirmed behind the wheel appointment without his/her permit, having an expired learner permit prior to the active COVID 19 executive order or a non-Maryland issued permit,
2. If a student is more than 15 minutes late for a behind the wheel lesson.
3. Cancel a confirmed behind the wheel lesson with less than 24 hours advanced notice,
4. Wearing open toe or heel our shoes to a behind the wheel lesson,
5. Showing signs of illegal drug or alcohol use.
6. Refusing to wear a mask.

If any of the above 1-6 occurs a student may reschedule their appointment once the \$40.00 fee is paid in full. All future service appointments will be cancelled until received.

Students who do not achieve a passing score on the 3rd behind the wheel lesson will be required to schedule a one-hour in car re-evaluation later prior to lesson # 6 if you choose to continue with your lessons without obtaining driving practice. Drivers Edu offers personalized driving practice for an additional fee if you do not have a driving coach. The fee for the one-hour re-evaluation is \$60.00.

Once a student has successfully completed **Part I** (Classroom Sessions) & **Part II** (Behind the wheel lessons) of the Driver Education Program, Drivers Edu Driving School will *electronically submit* the student's completion information to the Maryland Department of Transportation (MDOT) Formerly Motor Vehicle Administration (MVA) database. MDOT does not accept any physical certificates or documents to show completion of the Driver Education program.

Students are required to allow a minimum of 3 business days between completion of the course and their road test at the MDOT. Students are advised **NOT** to schedule the road test appointment until they have completed both the 30 hours of classroom instruction (including any make-up days) and 6 hours of driving lessons, as well as the necessary 60 or 14 hours of home practice required by the MDOT New Driver & Coach Practice Guide.

Students are required to have a learner's permit before they schedule their 6 hours of driving lessons. All behind the wheel lessons must

The following behaviors are not tolerated and may cause a student to be removed from the program:

- Disturbing any other student(s) while they are trying to learn.
- Any behavior that is disturbing to the class or prevents learning.
- Leaving on cell phones, radios, music players, etc. All electronic devices must be turned off during class.
- Eating or drinking during class without permission from an instructor or other school official.
- Chewing gum during class.
- Using tobacco products during class. This includes smokeless products such as electronic cigarettes.

FAQ:

Q. How long does a driver education program take to complete?

A. A Driver Education Program may take anywhere from 2 weeks to 18 weeks (about 4 months) to complete pending on how the new driver effectively demonstrate the progressive skills taught during the classroom and behind the wheel lessons.

Q. What if I do not finish the Driver Education Program within MDOT statute of limitation of 18 weeks (about 4 months)?

A. All driving schools are required to maintain your records for a period of 3 years. Drivers Edu students have the option to reinstate their accounts for a fee if not completed within the 18 weeks (about 4 months) up to 3 years.

Q. What if my learner permit expires prior to completing the required 6 hours of behind the wheel lessons?

A. The student will have to go to a full service MDOT to take the learners permit test and pay the \$50.00 to obtain a new permit prior to schedule an additional lesson.

Q. Can I bring my child to class with me?

A. No

Q. How do I schedule me behind the wheel lessons?

A. Drivers Edu student self-schedule, cancel or verify their behind the wheel lesson online using our student service app.

Q. How do I schedule my behind the wheel lessons?

- A. You must complete the 1st 5 classroom session and had paid for the entire program prior to requesting access to the self-serve scheduling portal. All lessons must be scheduled via the scheduling portal.

Q. I paid for the virtual classes only, can I schedule my behind the wheel lessons?

- A. Once you pay for the 6 hours of BTW Lessons.

If you have additional questions, please visit our **Interactive** Frequently Asked Question forum on our website. www.driversedu.net or refer to your course documentation/email or enrollment application. We are also online during business hours via chat.